

1812 Fox Springs Circle
Thousand Oaks
CA 91320

25th July 2003

Mr George Maxson
Maxson Painting
PMB 419 3875-A Telegraph Road
Ventura
CA 93003

Dear George,

It is with great pleasure that Mandy and I offer our sincere thanks to you and your team for an outstanding job in completing the recent interior painting of our home.

We have experienced nothing but the highest level of professionalism from the initial consultancy and quotation process through to the final inspection. You took time to understand our needs and manage our expectations and the process required to complete this project. Your help, especially in providing colour samples, was invaluable in avoiding what could have been a costly mistake on our part.

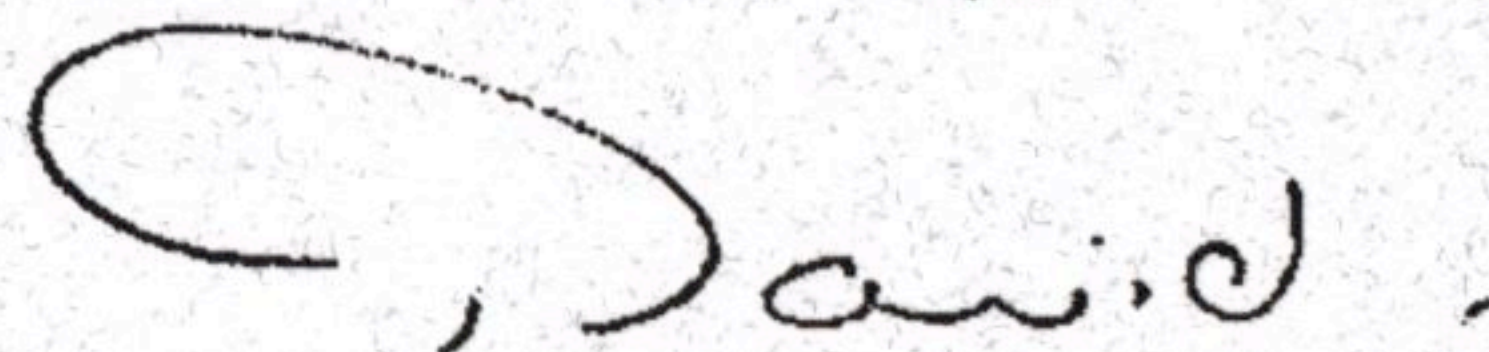
I cannot speak highly enough of the team that was assigned to the job. They are true ambassadors of your company and acted in a professional and courteous manner to provide a high quality deliverable. Without exception all were extremely respectful of our home and went to extraordinary lengths to ensure that our furniture was properly protected but at the same time ensuring minimal imposition. Clearly Maxson painting engenders high standards throughout the organization and supports this with a strong 'can do' attitude.

Given the exceptional high level of service outlined above I would be only too pleased to refer you and your company to others requiring your services.

We look forward to the opportunity of working with you again in the near future.

Very best regards.

Yours faithfully,



Mandy Suggitt
David Suggitt